



Conservation Parks Membership – FAQ

Q1. How is a **Conservation Parks membership** different from my current CVC Parks Membership?

A1. Enjoy all the benefits of a CVC Parks membership **PLUS** free admission to other parks such as:

Albion Hills Conservation Area , Caledon	Bruce’s Mills Conservation Area , Stouffville
Glen Haffy Conservation Area , Caledon	Black Creek Pioneer Village , North York
Heart Lake Conservation Area , Brampton	Boyd Conservation Area , Woodbridge
Kortright Centre for Conservation , Vaughan	Petticoat Creek Conservation Area , Pickering

And more benefits:

- **FREE** general admission to all of CVC parks including: Belfountain, Island Lake, Ken Whillans and Terra Cotta Conservation Areas
- **FREE** parking, where applicable
- **15% discount** on CVC parks equipment rentals
- **FREE** cross-country ski trail admission at Albion Hills
- **FREE** general admission to special events such as Maple Syrup Festival, Fall Fest, Kite Festival, and more!
- **Discount** at pools located at Albion Hills, Heart Lake and Petticoat Creek
- **Discounts** at Treetop Trekking located at Heart Lake and Bruce’s Mill
- **Discounts** on Black Creek Pioneer Village’s Christmas By Lamplight tickets
- **Savings** at Albion Hills, Indian Line and Glen Rouge campgrounds
- **10% discount** on food and retail purchases at TRCA locations
- **10% discount** on workshops at Kortright Centre and Black Creek Pioneer Village
- Members e-newsletter

Q2. What if I only want **to support CVC Parks** with my membership dollars?

A2. Any dollars spent on memberships purchased at a CVC location or from the CVC online store will stay in CVC parks. For the same single price, you now have access to all of Toronto and Region Conservation Authority (TRCA) parks and discounts.

Q3. What if I don't think I will **visit any other parks**?

A3. We're providing you the opportunity to discover more and different parks in 2019, at 2018 pricing. Take a year to determine the value for you, your family and friends. This is your chance for **an upgraded membership at no additional cost** from your previous CVC Parks option. We think you'll love the added choices and benefits. But don't take our word for it. **Find out for yourself!**

Q4. **How far** away are these other parks?

A4. TRCA parks are only a 15-minute to one-hour drive from CVC parks, depending on the location(s) you choose to visit.

Q5. **What can I do** at these other parks?

A5. From swimming, to treetop trekking and more, there's a lot to see and do. Visit cvc.ca/memberships to see more information about each **Conservation Park**.

Q6. Will I still receive renewal and senior **discounts**?

A6. The renewal discount still applies to those renewing before your current membership expires. **Conservation Parks membership** packages do not include a senior discount.

Q7. Will I still receive **two cards** as a Family and Friends Member?

A7. Conservation Parks membership comes with a single membership card at this time.

Q8. What happens after **2019**?

A8. We're always reviewing and evaluating our membership program. We'll do the same at the end of 2019. Make sure we have your up-to-date email address when giving us your contact information. We will communicate with you by email when it's time to renew your 2019 membership.

Q9. How can I **redeem the special offer** for 2018 CVC Parks Members?

A9. Use the single-use unique code that was mailed or emailed to you in December 2018. It's valid until December 31, 2019.

With your unique code, you can upgrade to a **Conservation Parks** membership at the same price as a 2018 **CVC Parks** membership.

To redeem this offer, you can:

- Enter your special promo code when purchasing online at our CVC Store: cvc.ca/memberships
- Use in-person at park locations
- Or by calling our staff at 1-800-367-0890